

## More Testimonials

Alan

Just finished the first of my many of Easter DIY jobs.

The webbing now all fitted and the instructions were very helpful, in ensuring the webs were fitted in the correct place.

Thanks for your help.

Regards

Mike(L)

Dear Sir

Many thanks for your prompt attention to my order.

I have received it and have now completed fitting the straps to our chair and settee, a little bit of elbow grease and some fairy liquid and everything was fine.

Thank you once again and we wish your company every success now and in the future.

Regards

John Kingdon

Thank you for the excellent service. The webbing arrived on Thursday and My wife and I fitted it this morning. It all went without a hitch. If this webbing lasts as long as the original (30+ years) we'll not have to do them again in our lifetime.

Regards

Richard Allen

Dear Alan

Straps arrived this morning.

Fitted one set - absolutely brilliant.

Thanks.

Robert Bevan

Dear Skiddaw Upholstery Supplies,

Just a note to thank you for dealing with my order for new webbing for my Ercol chair so quickly and efficiently.

The instructions for replacing the old ones were most helpful and everything is completed.

Please thank your Mr. A. Watson for his kindness in processing my request.

Yours sincerely, Mrs. J. Haynes.

Dear Sir,

Thank you for my order which I received and job now done. Your excellent, prompt and efficient service is very much appreciated and I will have no hesitation in highly recommending your service to anyone.

Sincere thanks,

Mr. Mel ASKEW

Matlock, Derbyshire.

DE4 3NH

Received the completed straps yesterday. A perfect fit. They have given my lovely Danish 70's style sofa a new lease of life.

Thank you for your brilliant service.

Kind regards

Sandra Swain

Dear Mr Watson,

Having just finished fitting the webs on my sofa, I just wanted to write thanking you for your excellent and helpful service. From helping me to identify the correct model, through the speed of dispatch and quality of the webs to the helpful advice and diagram for fitting included, I'm really impressed. I even finally found use for the weird hook tool on a Swiss Army penknife, it's ideal for providing a handle to pull a cord loop when fitting the webs!

Very best wishes for Christmas and the New Year.

Regards,

Andy Sanders

Hi Alan

Thank you for your prompt and efficient service. Ercol webbing arrived on Tuesday and is now fitted. Pleased with product and it fits perfectly.

Kind Regards. Brian

Thank you for straps received today I had expected a long delay with all the weather problems and do appreciate your efforts

Barry Cawdron

Hello Alan

Thank you for your prompt attention to our order 11587 for the straps for two ercol evergreen armchairs and two settees despite the horrendous weather conditions. The straps arrived safely and thank you for the printed instructions which were invaluable as our internet/ phone line have been and are still out of order. (I'm having to use a library computer) We have managed to fit the straps with the help of our son ready for our family celebration. Thank you very much and wishing you a very Happy Christmas.

Richard and Alison Snape

Your guides and instructions are first class, many thanks for your service.

Job done, 10/10

George Jones

Dear Skiddaw Upholstery,

Order arrived as expected. Excellent product and instructions, made a massive difference to the chairs, sofa and stool.

Thanks

Paul

I just wanted to say how happy I am with my purchase of pre cut replacement webbing straps for my ercol chair. It feels like a new chair! I am amazed at the difference that it has made. I would definitely recommend people having a go at replacing them themselves, it needed a bit of strength and two pairs of hands, but my husband and I managed to do the job in about an hour.

Many Thanks

Clare Hamlin

Thank you. Order received and fitted.

Perfect.

P.S. Talc makes a good lubricant.

Robert Stevenson

Dear Mr Watson

Many thanks for your incredibly prompt attention and advice. As you can see the supplies arrived in the outer Hebrides on Saturday and today we have re - webbed the base of the sofa and can again sit in comfort. I am so grateful to you for sending the supplies against the clock especially as you are so busy.

I hope that you have a restorative holiday and moran taing (gaelic for many thanks)

Rosemarie MacQueen

Dear Alan,

We received the webbing and instructions today. Thank you so much for all your help. We was worried about replacing the old webbing but with your clear instructions and labelling the task will be much easier.

Kind regards

Anita Woodrup

Hello, just wanted to say thanks for the straps. Received them today 2 days after ordering them. Never expected them to come so quickly. Fit perfectly. We restore vintage furniture so will be using your services again and I will definitely recommend you to anyone asking for such items.

Thanks again. Nick

Dear Alan Thank you for the webbing straps and the two dowels. I received them on Tuesday mid morning and delivered the finished result to a delighted customer on Tuesday evening. You offer a very helpful, courteous and personal service and your knowledge of Ercol furniture gave me confidence to carry the job out. You clearly know your stuff!

Kind regards.

Claire Willis

Carrington Antiques

The straps arrived this morning and I'll fit them later.

Many thanks for such a helpful and speedy service.

Who says you lose the personal touch with internet shopping?

All the best.

Martin Carr

Dear Alan

The Ercol webbing arrived very promptly and I am happy to say is perfect. Many thanks for your very helpful service.

Douglas Goddard

The straps arrived about an hour ago--- thank you for the prompt service. It's a pleasure dealing with a small business like yours. Regards, Harry Mahood

Many thanks, all received and fitted, very impressed with your whole service offering, including the helpful leaflet on how to fix them, it took my husband and I about 30 mins to do both chairs, which we were delighted with.

Thanks again and regards

Cate

Hi Alan

Thanks for the Ercol Webbing ordered recently. Ordered by phone Wednesday, arrived Saturday morning and fitted in an hour. Instructions were spot on, definitely need an extra pair of hands and Fairy Liquid works like a dream. Thanks!

Greg Smith

Hi Alan,

The chairs are done, so pleased, my daughter helped but so easy, especially after the washing up liquid tip, will recommend you wholeheartedly. Hope you're fully recovered from flu, I've escaped so far.

Many thanks , Polly Courtman

I required 2 sets of Ercol seat straps for my fireside chairs and was given a quote of £190 from my local furniture store. Having visited your site I telephoned and placed an order with Alan Watson who was very helpful and a very nice man, and had the order delivered within 2 weeks at a total price (including p&p) of £75. Further more they were identical to the originals. Great service from a very friendly gentleman and I would definitely recommend to others. Thanks Alan.

Geoff Bromley, Retford

Hello Alan,

I'm sorry for my long delay in replying to you. You helpfully advised me on the phone that the lengths of webbing which you had supplied needed stretching for them to fit my settee. Thank you. After your guidance (which I should have realised and not bothered you about) my children helped me fit all the webbing onto the settee and two matching chairs. Your 'made to measure' option was brilliant for me. Had I cut the webbing and applied the rivets myself I'd have got the measurements wrong.

The furniture now feels like it did when new.

My thanks again,

Nick

Thank you for a first class service.

Straps ordered late Monday afternoon. Delivered Thursday morning, same week.

Fitted Thursday afternoon single handed with little hassle.

Old straps stretched and had lost most of their elasticity.

Ercol 2-seater and 2 chairs look and feel like new.

Many thanks again.

Best wishes

James Gamble

Northern Ireland

Hello

I thought I would let you know my order arrived today.....and I would like to say Thankyou for a very pleasant service which resulted in my ercol daybed taking on a new lease of life!!!

Gilly Bray

Hi

Arrived today and all 3 chairs done, what an improvement and your straps just fantastic

Thank you

Nigel

Hello,

I refer to my recent order for Ercol chair straps. I would like to express my appreciation for professional service and fast delivery. The 6 straps fitted perfectly and restored chair to normal use. Also the online fitting instructions were invaluable and made,

what I dreaded a difficult task, relatively simple with an extra pair of hands.

It was a pleasure doing business with you. Happy and Prosperous New Year.

John Doyle

Good Morning

Just a quick note to thank you very much for your prompt service. My daughter and I fitted the new Ercol Webbing straps this morning with minimal effort, thanks to your excellent fitting instructions. Our chairs are now as good as new!!!

We have other Ercol chairs in the family so I will definitely be recommending you when new straps are needed.

Best regards

Shirley Coleman

Thanks for straps arrived on time easy to fit furniture like new great service well happy will recommend you and use you again

regards rich

Dear Alan,

Thank you so much for your help with my recent purchase of Ercol Webbing. From the outset you have been very helpful in explaining everything including measuring and ordering. Communication throughout the process could not have been better. My order arrived early as requested. We have fitted the webbing and the instructions were easily followed. The resulting comfort is also very good.

Thanks again. I would have no hesitation in recommending the company. Regards

Margaret (Hynes)

Once again Skiddaw has delivered exactly what I ordered, no fuss, good quality and really helpful advice.  
Many thanks.  
Jane

My recent order is the third time we have bought replacement straps from you. They fitted perfectly as usual and have brought a new lease of life to some chairs we inherited. Great service, thanks!  
It's always a bit of fight fitting them but I reckon that the easiest method is to use an old wire coat hanger snipped and bent into a large U shape. Then spray some furniture polish as lubricant on to the strap ends and inside the loop to help the dowel go through. We tried the string method but it dug into my hands too much - maybe I'm just a wimp! My wife and I have it down to a fine art now.  
Best regards,  
Bob Osola

Alan, Thank you so much. Straps came this am and have fitted them all, brilliant. Great services and help.  
Another 20 years with a comfy bum.  
Patricia.

Dear Alan,  
Just to let you know that I am delighted with your service. I emailed my order to you on Friday and the straps arrived in the post today, Thursday. The straps were very easy to fit, with help from my husband and I can now reupholster my chair for Christmas.  
Thank you very much indeed for your excellent service.  
Diane Austin

Hi,  
The straps turned up sooner than expected and we have fitted them. The daybed is like new!  
Great value and great service, many thanks.  
Kind Regards,  
Carol

Dear Alan Watson,  
Many thanks. Our 6 made-to-measure straps arrived today and are already fitted. Exactly the right fit and tension as promised. A very neat and successful job.  
Thanks again.

Well-done Skiddaw  
Excellent service and straps where a perfect fit  
Thank you,  
B Davey.

After making an error when measuring up our Jubilee chair [my poor reading of metric] i was impressed how quickly Alan picked this up. Purchased webbing for one chair and one two seater settee, parcel arrived on Friday 31st. ordered on 21st October. New straps fitted, good amount of levering to fit three in one straps to settee, but very happy with refurbished chairs  
Regards George

Straps arrived and installed, once we removed the 500+ staples from the previous owners repairs the new straps were pretty easy to fit. will recommend you to anyone who has an ercol repair to do  
Thanks very much  
regards  
Helen

Dear Skiddaw Upholstery.  
The sofabled straps arrived safely and within the time indicated. Using your guidance I have now fitted them and the webbing is like new. It took just over an hour to fit all of them. It helped putting the sofa on a table so I could work at chest height. Everyone thinks the sofa is now really good.  
Thank-you for the excellent straps which are just the ticket!  
Peter

Hi !

we got the webbing yesterday, and my husband spent a happy hour or two fitting it today. He grumbled a bit, bless him, but he didn't get a vote on that. A wire coat hanger was cut down to make an excellent tool. It's excellent: I can't see any difference from the ercol product, other than yours is about a third of the price. Many thanks for the fast despatch and for your help on the phone -

best regards

Alison

Hi Alan,

Many thanks for the strap sets as ordered, they arrived yesterday afternoon & as you will see from attached photos the fitting went according to plan. I am a retired mechanic/aircraft fitter, so following your planning + diagrams came quite natural to me. I now have muscles on my muscles + aching shoulders. I would add a little tip to your very comprehensive fitting instructions, I found that putting a drop of washing up liquid on the end of the dowel that was first to be inserted in to the webbing loop made insertion a lot easier.

Again many thanks for your prompt, efficient & expert service.

Kind regards

Richard

Many thanks Skiddaw, your well thought out order form and very speedy service made re webbing my Ercol chair an easy job. The straps arrived within 48 hours of my placing the order and I've just fitted them.... perfect!

Peter Rayment

Thank you for fulfilling my order for ERCOL replacement straps. I am pleased to advise you that these have now been fitted to our ERCOL armchair by myself(85) assisted my wife(82). Thank you for the accompanying fitting instructions which proved to very useful.

Yours faithfully JOHN PRICE

Emailing on behalf of my Mother, just to say how pleased she is with the replacement webs you supplied, and the help you gave to ensure that she bought the right size. (yeah, took me 5 minutes to fit and they were perfect) Mum's got her fave bedroom chair back, better than ever, and I get all the reflected glory... Cheers guys K)

I bought from you in April straps for 3 Ercols Chairs. They have just been fitted (my grandson has been away) and I wanted to tell you that I am thrilled with the webbing now have 3 wonderful chairs again.

Sheila Toms

Thank you very much. All has now arrived safely and 3 conservatory chairs are now as good as new.

Regards Dr Richard Thompson

Hi,

We've just received the sofa straps we ordered from you. I've fitted them, and they're perfect!!!

You give a good fast service as well. Very impressed!!!

Thank you.

Kind Regards.

Mr Andrew J. Goulding (Mrs Goulding's son).

Hi,

Just a short note of thanks.

I delayed buying replacement rubber straps and clips because I'm useless at anything DIY. Then I found Skiddaw Upholstery on line. I measured the length between slots, filled in the on line order form and Skiddaw made sure that the straps were cut to the right length to give perfect support and the clips were fitted. The result: perfect! Fast and friendly service and a good price too. Thank you very much.

Regards,

Graham

Good morning,

Just a quick note to say thank you for the straps for the Ercol settee. Having asked all my questions so I was sure I had the right sizes in my list, they arrived on the due date and fitted perfectly. This is the third set of straps I have bought, two for Ercol settees and some for three old Angravas armchairs; all have arrived in the timescales expected and all have fitted perfectly.

Many thanks

Iain

Dear Sirs

Thank you for webbing straps that you sent me. I have fitted them all and they are excellent. This is the second time I have used your services and would recommend you unreservedly.

Many thanks

Tryggvi Tryggvason

straps I ordered are perfect and fitted . I am a total novice at this but had an old ercol chair that was too good to throw out .the quick service and very clear help and instructions both on the web site and with my order made the job so easy . very happy . thanks Chris Wackett

Thanks for supplying webbing straps as per order: Straps now fitted to my mother's Ercol chairs, no problems encountered – pleasure shopping online with you. Bookmarked your site for future requirements.  
John Kent

Brilliant. Many thanks indeed. It has just taken me about 30 minutes to replace the straps and I'm delighted with the results. Your instructions were extremely helpful. I used a flat shoe lace rather than string as it didn't dig in to my skin in the same way string would. However, my old chair has four front to back straps, and only two side to side straps, so I took a photo of the old webbing whilst it was still in place, with my iPad before cutting off the old straps, just so I could restring in the same pattern. The "lubricant" I used was just ordinary spray can furniture polish.

Excellent delivery time as well.

Good experience all round.

Angela Senior

Hello Skiddaw

Order safely received when promised - many thanks.

Straps now installed with perfect evaluated tension.

Excellent!

Kind regards

Peter McNeil

I really dropped lucky when I stumbled across skiddaw upholstery who had the ideal solution to my collapsed chair problem. Good to deal with and know what they are doing and I got my favourite chair back!

Best Regards

Neil Wallace

Thank you for sending our order. We are very pleased with the whole service from ordering to speedy delivery - even to jersey the order arrived well ahead of schedule! The slot in straps fit perfectly and have given our 1964 heals bed settees a new lease of life! Thank you, we would happily recommend your company.

Kind regards,

Fiona Glover

Re order for Pirelli Webbing and rivets, very pleased - low price, quick response, no fuss, next day delivery.  
G Higgs

Just to say thankyou so much for the prompt delivery of my order of Monday evening, 11th May, delivered before breakfast this morning 14th May. I found online shopping with Skiddaw Upholstery very straightforward on a well presented site. You have an extremely satisfied customer.

Regards, Di

Dear Mr Watson,

The package of webbing and clips duly arrived as promised and effectively 24 hrs from my online order. Your advice on stretching length arrived by return. Excellent service. I have now completed the work and our Guy Rodgers suite is now "as new". We are well pleased.

Thank you.

Regards,

Michael Archer

Thanks for the prompt delivery of the straps ordered for my chairs. They were delivered within the time period you quoted and were exactly the fit required. My wife and I fitted them in 45 minutes. This was a particularly good saving for us as we had been quoted twice the price we paid you for someone to supply an fit the straps. Thank you. Excellent service. Graham Field

Thanks you so much for your advise re:- attaching webbing to my William Plunkett chairs. I cant tell you how excited Iam to get these chairs looking as good as new. Thanks to your fantastic website Iam able to do so. I ordered on Monday and received Wednesday, outstanding service, many thanks again.

Kind regards

Sue

hi Alan,

just to thank you for prompt delivery of order, straps were perfect fit and we had fitted them within 45 minutes, not bad for 80 year olds,

Regards Eileen Mills

Good morning Alan,

To inform you Ercol Webbing Straps arrived this morning. Excellent service,a pleasure to do business with Skiddaw Upholstery Supplies. I have not got any problem in recommending your company to everybody who needs upholstery materials; Thank you.

Sincerely,

Louis O' Sullivan;

Ireland

Many thanks for such quick delivery, straps fitted perfectly. Having previously bought a set from Ercol I must say that you are twice as fast and less than half the cost. It was a pleasure to talk to a real person when ordering! Tony Stacey

Dear Sir's Received my order yesterday & fitted them today without any problems with the help of your excellent instructions. Communication with regard to delivery very good. Very pleased with the product, has transformed the seats. Thank you Peter

Thank you for the very fast delivery of the replacement straps for my Ercol chair. The straps are superb and at an amazing price. All round satisfaction. It took me less than half an hour to do the job, while hubby had afternoon nap! We will be ordering again as another chair needs some tlc.

Thank you for such tremendous service. I have already passed your details on. Kind regards Susanne Shallcross

The replacement straps for my Ercol 3 piece suite were delivered within a week and were straightforward to fit. They've made a huge difference to the comfort of them. I've already recommended your website to a friend. Thank you Peggy Ogilvie

Thank you for delivery of order7697. I have now fitted the webbing and the finished job is perfect. Thank you for your excellent service and for your patience with me when I placed the order over the phone. It is not often that one can get such good service. I commend you most sincerely. Robert Owen Jones.

Delighted with the straps for my Ercol chair. They arrived much quicker than I had expected, the straps were exactly as I had specified and the fitting instructions were a great help. I replaced them within half an hour or so and the chair is as good as new. Anne Robertson

Thank you for the prompt delivery of the above order for Ercol webbing straps for our rather aged Ercol three piece suite, which following the fitting of the straps has been revitalised and is now extremely comfortable. Your service has been excellent as also has been the product supplied, fitting was very straightforward only taking in all around a couple of hours to complete by someone who has never done this kind of work before. Your instruction leaflet proved very useful. Thank you for your excellent service Kind regards, Mike Shorter

Dear Alan, I am writing to update you on my Ercol rewebbing project. Your help from ordering through delivery made upholstering two Windsor lounge chairs and a daybed a success. Not only did you help me select the right strapping, your clear instructions made the rewebbing itself a snap. I will certainly put Skiddaw Upholstery first on the list for new upholstery projects and recommend you to other people. Yours sincerely, Dr Kate Blackmon

Dear Skiddaw Upholstery

Just a note to thank you for your excellent service. The replacement straps supplied for my Ercol armchair were delivered sooner than I expected and fitted perfectly in no time at all, with no hassle. I must admit, I was tempted to order the materials (strapping and rivets) to make up the straps myself. I am sooooo glad I didn't !!! My chair was back in service within an hour of receiving the ready-made straps - if I'd had to make them up myself I'd still be on the job. Well worth the (modest) extra cost. Would that all companies were as efficient as yours - perhaps the country wouldn't be struggling to get out of recession. Won't hesitate to recommend you to friends, family - or total strangers for that matter.

Best wishes. Norman Carless

A Google search came up with your site,  
So I rang for advice.  
The man I spoke to was very polite,  
And patient and nice. He knew what I wanted  
When I wasn't sure;  
I said when I sat in my chair  
I fell through to the floor. The order came quickly,  
The straps fitted tight,  
I'll gladly tell people  
That you did all right!

Thank you for your excellent service,  
Sarah Harper

Hi there,

The straps arrived today & we have already fitted them. I can't believe what a difference they have made to the comfort & usability of the daybed - many thanks for your excellent advice, quality product & prompt service.

We are delighted with the result!

Best wishes,

Hilary

Straps arrived Wednesday. Fitted today. Everything fine. Thanks for the excellent service. Regards George Watts

Hello from Skipton. The straps I ordered last week are here already! I am delighted and they are now in place.

Thankyou for such prompt service on a small order.

I would be pleased to recommend you to anyone needing upholstery support.

Sincerely

P M Mollon, Skipton.

Many thanks for the prompt delivery of Ercol webbing which has replaced the perished straps on my footstool and brought it back to pristine condition. Very pleased with the result. Yours - P. Brooks

Many thanks for a very prompt service, straps have been fitted to our Ercol Jubilee sofa and windsor armchair. Very pleased with result . Will certainly use your company again and recommend you to others.  
Regards Isabel Boswell

To Mr Alan Watson Just to thank you for your very prompt and efficient service. The rubber straps arrived by post before 10.00am and the chair was fitted and is now useful again! Fantastic! Best regards Alison Gould-Coates

Thank you. An easy to use, informative web site, prompt service, clear instructions and a good price. What's not to like? Our re-furnished settee should "see us out" now, AND we didn't fall out doing the re-webbing!  
Many thanks again. Ann.

Dear Sir, thank you for the speedy delivery of the covered buttons, they are excellent and just what I needed to complete my project. I will not hesitate to use your services again.

With thanks  
Susan Chuck

Alan,

A belated thank you for an excellent service - everything fitted first time with no 'faffing around'. Very many thanks, Graeme

Dear Alan, I hope you will accept this familiarity as I am so impressed with your Company. The first time I contacted you by e.mail, I received a reply within minutes; two days later I contacted you again with a question about the tension required on the Pirelli rubber and received another reply almost immediately, (the advice was absolutely accurate, more tension would have made it impossible to fit). I then telephoned your Company late morning, and guess what, the phone was answered by you immediately (not by an automated system), I told you my requirements and the order was delivered by First Class mail next morning. I cannot thank you enough for your help and I would recommend everyone to use you Company for your products.

With best wishes,  
Kind regards,  
Malcolm A Osbaldeston

Many,many,many thanks again Alan for yet another hassle free and super speedy delivery Cheers, Vanessa, New Zealand

Thankyou, I ordered ercol straps on Sunday expecting to wait at least a week, delivered on Wednesday and fitted straight away, fantastic service, will remember for the future, thanks once again! Geof Asher

just to let you know that the straps arrived safely on today's mail plane (there has been none since Monday because of the mist) and I have successfully fitted the first batch. Many thanks for a prompt delivery.

Best wishes  
Ray Burnett  
Outer Hebrides

Thanks for fast and prompt information and delivery on my order of fixed webbings ( slot in strap) to my four danish chairs. I got the 16 pcs exactly five days after dispatched. The webbings had a very good fit to slots so the change to new ones took me just some minutes to each chair. Now the chairs are sold with the new webbing making them as comfortable as new chairs. My best recommendation !! from a north swedish antique-dealer. Karl Moller

I've recently had two orders processed by yourselves for replacement custom Ercol webbing for chairs. On both occasions you have delivered exactly what was requested, promptly and efficiently and with email updates regarding the order status. I couldn't fault your service, no complaints at all, and was particularly pleased with the fast turnaround – esp for custom straps. I will recommend you to friends and neighbours and will be ordering from you again when I make a start on our settee! Best Regards, Martin

Thank you very much for the webbing which arrived to-day, as usual the service you offer is first class and the product is perfect. Thank you very much. D.Rostron

Hello .... just want to say thanks for your excellent service. I received my replacement webs within 3 days from order and they fit perfectly. The chair is now back in use! Many thanks ... Linda

Hi Alan just wanted to thank you for the superb product, quality and fit excellent. Took just under 3 hours to refurb a 3 piece suite using a flat shoe lace and fairy liquid, suite looks factory condition once again. Dealing with your company was a pleasure from start to finish you helped me establish exactly what was needed , you were right about the dowels not needing replaced, a true artisan, would recommend you to anyone wanting upholstery and your prices are excellent value.  
Many thanks Evelyn

Hi, just wanted to thank you for your excellent service, the covered buttons are great and we're fitting them to conservatory cushions to great effect. Ian Mercer

Arrived this morning, now fitted. Outstanding service from Skiddaw Upholstery and a first class product. Many thanks, Richard Blythe

Many thanks for Order 7030 just received. We have decided to be brave and do the 2-seater settee now! Your website is absolutely brilliant - it made it so easy to measure up and order what we needed RACHEL BELLABY

Just a quick note to thank you for your excellent service. The webbing was perfect for size with easy to follow instructions. Well done for your easy to order web site and for your attention to customer satisfaction. R. Broughton

Received my slot in straps today. Exactly what I needed to renew my mother's chair. she is 78 and delighted with them. Thanks Mrs B Roach

Hi Alan, Received my order yesterday 29th May. Delighted with product and service, and delivery. Thanks again for your help. Regards Allen Davies  
Australia

Dear Alan, The slot-in straps arrived 17.04.13 -7days after ordering. Fitted them very quickly (with help from my grandson to stretch them!) Our Guy Rodgers 3 piece suite now looks and feels like it did when it was new in 1962 !! Thanks for you're help in sizing.  
Kind regards,  
Bill. East Horsley, Surrey

Alan. The new straps arrived safely 9.5.13, and with the help of a friend they were fitted perfectly in 20 minutes. The settee is now fit for purpose. Many thanks for all your assistance and it was nice talking to you about the correct sizes and fitting. Best wishes. John Williams.

Just an email, as requested, with comments. A big thank you!

The web pages were very helpful and also very clear and I very much appreciated the 'how to measure up' instructions. The on-line order form was also simple to use. Then I got cold feet and phoned - the number conveniently right next to the 'order' button! Very helpful and friendly phone conversation, confirming that I'd got it all right - with my order there on your computer at the press of a button. The straps arrived in a week, despite there being a bank holiday in between. Fitting instructions MUCH appreciated and very clear. And I can confirm that with the aid of the washing-up liquid, the doubled-over string, and a strong screw-driver of the same diameter as the dowel, I managed to replace all 6 straps on my mothers armchair all by myself (though I am fairly practical and quite strong (for a woman!) which was very satisfying. Many many thanks - if the other armchair also gives out, I'll be back for another set! Best wishes, Lisa

Hi,

Just a note to say I have successfully re-strapped my comfy old Ercol three seater sofa and two easy chairs. I did need the help of an extra pair of hands (but then I am over 60!) however the 'How to Do It' guide was simple and easy to follow. The orders arrived promptly and the straps matched the measurements I had entered on the order form. All in all very pleased to have saved a small fortune and I didn't even have to send it away to be done! I hope your business thrives!

Sarah Amner

Hi Many thanks I have fitted without any problems using your guide sheet of instructions, Absolutely great, many thanks

Regards Jim Healey

Thank you so much for your amazing service. You were very helpful by phone and processed the order at lightning speed. I will be able to fix my father's chair this weekend when I see him. Mike

Hi Alan, Just wanted to say a big thank you for your excellent service. The straps arrived and we fitted them today, can't believe how easy it was, mainly due to the straps being exactly the right size. So pleased I found your site, you made it so easy. Excellent straps at a good price and an excellent service, many thanks  
Rosalie Barton, Coventry

As requested, here are my comments on the recent order for replacement Ercol straps:- Telephone contact was easy and the help and information given were very good. Payment was also easy and the delivery posed no problems. The straps were fine and are now fitted. All-in-all, a very smooth process. Thanks David Stone

Hi I would like to thank you for the easy way to order webbing for my 2 ercol chairs, the instructions were clear on how to measure. The what i call the idiot list was perfect if people cant follow these easy instructions for fitting then they deserve to pay for someone to fit for them. It took us 1 hr to do the first chair the second 35mins that says a lot for your instructions. We are just saving up for the webbing for the settee and we know that it wont take long for you to despatch when we do order. once again thank you. best regards Cliff Cork

Many thanks for the very prompt delivery of my order. The webbing arrived far sooner than I had anticipated and my ercol sofa has now been transformed thanks to the quality webbing and instructions that you supplied. Many thanks for your attention - I am a very satisfied customer!  
Dorothy Taylor

Hi Allan, got the webs saturday just the job! well done with an akward one, a bit tight but perfect once fitted in. Many thanks Mike.

Order received and in good order. I made up the straps myself once before, many years back, and struggled with getting the tensions right. Your 'made up' straps were really good; well made, easy to fit and perfect on tension. Thank you.

A N Hicks

Many thanks for supplying our straps so promptly. With the help of coat hanger, Fairy liquid and screwdriver we were able to fit them quite easily. We had two chairs and a settee to complete. After a few hiccups on the first chair, we soon got into a rhythm. Our suite is now like new, so we would like to say thanks very much for an excellent service, which we would highly recommend. Jo and Tassadaq Shah - Birmingham

Thank you so much for the webbing straps that we ordered from you for our Ercol stool. Really delighted with them and the stool is now in good order once again and we have been using it today while our family were here. Thank you for your fast response and quick despatch of our order.

Delighted as we were the last time we ordered webbing from you.

Heather Shaw

Hi, my slot in straps arrived today and I am extremely happy with them. I have now been able to fit them to my grandma's old rocking chair and it is now useable again after many yrs, which means so much to me. Thank you for the quick dispatch and quality product I would highly recommend you to anyone Regards Penny Hallam-Rudd

Thank you for sending me the Ercol webbing straps so quickly and for your patient help with my order when I spoke to you on the phone. (You also spotted that I tried order one less strap than I actually needed!) I managed the installation process without difficulty and my chair is now like new again, at a very modest cost. Pushing the wooden dowel into place while the strap was under tension was a little tricky but a little washing-up liquid on the dowel itself made the task much easier. Nigel West

Good morning

Thank you so much for the straps which arrived half-hour ago and already fitted !!! not bad for a beginner ! Your service and assistance have been much appreciated , especially the very clear fitting instructions.

Regards Helen Ridley